



## CAMPAIGN REDEMPTION FAQ

The Diocese of Phoenix is managing pledge redemption for the *Building Virtues/Together Let Us Go Forth* combined campaign. Please find answers to some frequently asked questions below:

### WHO DO I MAKE MY CHECK OUT TO?

Checks can be made payable to ***“Together Campaign”*** and mailed to **400 E Monroe St. Phoenix, AZ 85004**

### I WILL BE PAYING BY CREDIT/DEBIT CARD. HOW WILL THE CHARGE SHOW ON MY CREDIT CARD/BANK STATEMENT?

**Diocese of Phoenix-Together Campaign**

### WILL I RECEIVE ONGOING STATEMENTS ABOUT MY PLEDGE BALANCE OR PAYMENT REMINDERS?

**Statements and payment reminders will be mailed from the Diocese of Phoenix.**

You will see the *Together Let Us Go Forth ~ Juntos Sigamos Adelante* Campaign logo on your statements. Saint Thomas the Apostle receives credit towards the campaign goal.

### HOW OFTEN WILL I RECEIVE STATEMENTS OR PAYMENT REMINDERS?

**Reminders are sent according to the payment frequency; monthly, quarterly and annually.**

### WHAT SHOULD I DO IF I HAVE A QUESTION ABOUT MY PAYMENT REMINDER?

All questions can be directed to the **Donor Services Team at 602-354-2235**

### MY FINANCIAL SITUATION HAS CHANGED AND I NEED TO ADJUSTMENT MY PLEDGE/PAYMENTS. WHO CAN I CONTACT?

All requests can be directed to the **Donor Services Team at 602-354-2235**